

Capability Statement

DonnMichaels LLC

DonnMichaels LLC is a disadvantaged, Minority (American Indian) Woman-Owned Small Business providing innovative solutions and problem solving skills to government agencies, tribal entities and private sector businesses. In today's environment where conformity is expected and is often the norm, the team at DonnMichaels LLC possesses the expertise and courage to be unique and provide clients with innovative solutions to meet their challenges.

“Committed to Exceeding Customer Expectations”



DonnMichaels, LLC

Services Provided

- Process Improvement
- Merger & Acquisition Integration
- Review of Internal Controls
- Oil and Gas Mgmt. & Accounting
- Risk Management
- Contract Negotiations
- Project Management
- Policies and Procedures
- Managerial Consulting
- Call Center Implementation and Mgmt.
- Research and Analysis
- Records Management
- Litigation Support
- Expert Witness
- Workflow Planning
- Time and Resource Optimization
- Team Leadership & Collaboration
- Training
- Financial Investment Analysis

Clients Served

- ✓ Office of the Special Trustee
- ✓ Office of Historical Trust Accounting
- ✓ Department of Justice
- ✓ Office of the Solicitor
- ✓ Department of the Interior
- ✓ Bureau of Indian Affairs
- ✓ Office of Trust Records
- ✓ Minerals Management Services

Accomplishments

- Supported the Federal government, as Senior Executives in multiple lawsuits spanning 23 years, over 400,000 claimants and \$4 billion in settlements proceeds.
- Implemented trust systems and controls for a \$3 billion Trust Department.
- Managed \$100 million in government contracts to perform services including but not limited to risk management, records management, litigation support, process improvement, expert witness and policies and procedures.
- Managed \$350 million annual federal budget while reducing operational costs by \$50 million.
- Implemented an investment program with \$3 billion in assets.
- Implemented a call center for 400,000 account holders resulting in 90% plus first call resolution rate.

Company Designations

Cage Code: 6ZJE8

Duns No: 079137805

NAICS: 523991, 523999, 525920,
525990, 541219, 541611,
541618, 561110, 561410,
561421, 561422, 561730,
561990

PSC Codes: R408, R424, R599,
R599, R699, R703,
R704, R707, R710,
R711, R799, S208,
U008, U099

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